

TOP 5 PROCESSES

EVERY IT TEAM SHOULD TRANSFORM IN 2016

TRANSFORMATION DOMINATES THE BUSINESS AGENDA OF MODERN CIOs

With a specific focus on building digital-first businesses, according to Gartner's 2016 CIO Agenda Survey, IT leaders need to be a catapult for business process efficiency.

How can you deliver innovation-based growth strategies that reach beyond IT? Agile technology is critical to help your organization remain competitive, and process efficiency is at the center of your success.

Streamline your processes to transform your business.



TOP IT PROCESSES

1

NEW HIRE IT ONBOARDING

Simplify IT's support of onboarding and offboarding procedures with automated workflows that activate and deactivate user accounts and devices.

2

DEPARTMENT SELF-SERVICE

Reduce the time needed to create workflows and e-forms for teams across the entire business.

3

CHANGE ORDER REQUESTS

Remove bottlenecks caused by paper-based systems.

4

HELP DESK/IT SERVICE MANAGEMENT AND SUPPORT

Ensure that various types of requests flow to appropriate IT leaders for handling, and are prioritized correctly.

5

CAPEX APPROVALS FOR ASSET PURCHASES AND ASSET DISPOSAL

Improve transparency and speed approvals with electronic forms and workflows.

WHY DOES THIS MATTER?

IT LEADERS ARE OFTEN TASKED WITH HAVING TO:



Transform business

Automate paper-based processes for digital transformation



Change directions quickly

Improve technology and solutions to overcome slow legacy systems



Translate innovation

Transform technology into business innovation



Digitize processes

Make business processes digital across the organization for increased agility



Reinvent IT models

Support new IT service delivery models and business technology convergence



Consolidate solutions

Look at each department's technology needs to find a solution to support them all

Semcorp Industries is a leading energy, water and marine group with operations in five continents and annual revenues of \$8.3 billion. They streamlined their IT processes with K2, resulting in:



96%

REDUCTION IN TIME TO CREATE WORKFLOW AND E-FORMS



\$33,800

ANNUAL SAVINGS IN OPERATIONAL EXPENSES DUE TO QUICKER APPROVALS

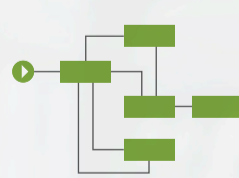
CREATE YOUR OWN APPS

Empower your people to deliver automated processes and create low-code applications that use forms, workflow, data and reports. K2 apps increase process visibility, eliminate redundancy and reduce manual errors, while improving client satisfaction and giving you the time you need to focus on more important things.



FORMS

Quickly and easily create forms for business process applications with no code and no loss of control.



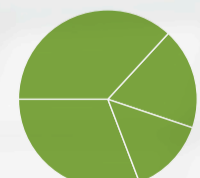
WORKFLOW

Drive actions, ensure consistency, and increase visibility with automated workflows that connect your people and systems.



DATA

Use visual tools to build reusable entities that use LOB and Web-based data, regardless of where it lives.



REPORTS

Track your applications with real-time insight into process status and business performance.

TO LEARN MORE ABOUT STREAMLINING YOUR IT PROCESSES

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